



1F01

6P3622

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: LOWERY

Application No.: 10/061,129

Filing Date: November 13, 2001

For: METHOD AND APPARATUS
FACILITATING
COMMUNICATION REGARDING
A CUSTOMER

-) Confirmation No.: 2257
-)
-) Group Art Unit: 3622
-)
-) Examiner: Yehdega Retta
-)
-) **RESPONSE TRANSMITTAL**
-)
-) Docket No.: G04.014
-)
-) **PTO Customer Number 67338**
-) Buckley, Maschoff & Talwalkar LLC
-) Attorneys for General Electric Company
-) 50 Locust Avenue
-) New Canaan, CT 06840
-)

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 27, 2007.

Dated: April 27, 2007

By: Edith Martin

Edith Martin

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing are:

1. Amendment/Response to Non-Final Office Action mailed January 30, 2007
2. Additional Enclosures: Acknowledgement Postcard

FEE CALCULATION

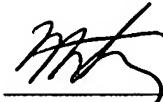
For	Current	Prev. Paid	No. Extra	Rate	Fee
Total Claims	57	- 58	0	\$ 50.00	\$ 0.00
Indep. Claims	6	- 6	0	\$ 200.00	\$ 0.00
Multiple Dependent Claims (add \$300.00 if applicable)					\$ 0.00
No Petition for Extension of Time is Required					\$ 0.00
OTHER FEE (specify purpose):					\$ 0.00
					TOTAL FEE \$ 0.00

The Commissioner is hereby authorized to charge and credit Deposit Account No. 50-1852 as described below. A duplicate copy of this sheet is enclosed.

- Credit any overpayment.
- Charge any additional fees required under 37 CFR 1.16 and 1.17.

Respectfully submitted,

April 27, 2007
Date



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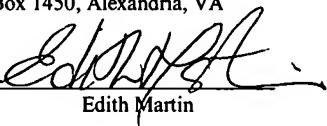
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Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed January 30, 2007, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.